Best Practice Software

New/Improved features – Version 1.6.1.432 to Version 1.6.2.468

General

BP no longer restricts the amount of memory that will be used by SQL Server. A new utility allows a limit to be set.
Searching in the contact list now works with the surname-comma-firstname format used when searching for patients.
Added a "Clean up" button to the Document types list in Setup/Configuration/Lists.
The Clean up functions for Reminders, Document types and Contact categories now allow multiple selection in the list to be cleaned up.
Added the ability to add attachments to e-mail sent from within BP.
Added new indexes to improve performance.
Added a “Forward” button to the Message window.
Added an "Include read messages" checkbox to the Messages window.
It is now possible to send a message to yourself in the Messages window.
Added the Medicare Online Easy_Parm3 and Easy_Parm4 environment variables to the System Info display.
Added a "LogScanning" entry to HKEY_LOCAL_MACHINE\SOFTWARE\Best Practice Software\Best Practice\General. Setting it to 1 creates BPScan.Log and tracks which user is allocating incoming documents to which patient.
The address lines in the Contacts book have been lengthened from 40 to 60 characters.
Added a warning when Contacts and Account holders are deleted if they have invoices attached to them.
Data in HTML patient data exports is now sorted chronologically.
Recording a visit on an inactive patient now automatically makes them active again.
It is no longer possible to enter invalid dates, e.g. > 150 years ago, or future dates, into the date of birth and date of death controls on the Patient demographics window.
A check has been added to the patient demographics for the date of death being set earlier than the date of birth.
The "ATSI" field on the Demographics window has been renamed to "Ethnicity".
An "Other" item has been added to the Ethnicity list. This gives access to an extended list of Ethnicity options.
The ethnicity field has been added to the demographics display in the patient’s record.
Ethnicity has been added to the list of demographic criteria in the Search utility.
Improved the logic of allocating e-mails in the Practice e-mail module.
Added a “Forward” toolbar button to the Practice e-mail window.
The E-mail windows now display HTML e-mails with their formatting visible.
Enabled multiple e-mail accounts per user.
Added a new permission "Own preferences" so that a user can see and edit their own preferences without having to be given permission to edit other user's preferences as well.
Adding a category to the address book that is the same as a previously deleted category now re-instates the original one instead of adding a new one. This prevents problems when people have deleted and re-added a supplied category like "Pathology".

Clinical

Added a Diabetes risk calculator to the Clinical menu in the patient's record.
Added a Cardiovascular risk calculator to the Clinical menu in the patient's record.
Added a Physical activity prescription to the Clinical menu in the patient's record.
Added a "Low vaginal swab - Group B strep" field to the antenatal results screen.
Added a "Fit to page" checkbox to the Correspondence in page.
Added a "Fit to page" toolbar button to the Correspondence in viewer.
Added an option to Setup\Preferences\Letters to have the "Fit to page" checkbox checked by default.
The printed Antenatal record now includes more detail in the Obstetric history and no longer restricts the notes on each Antenatal visit to a single line.
Added a "Move to Investigations" item to the context menu in the Correspondence in page.
Added a "Move to Correspondence in" item to the context menu in the Investigations page.
Added a preventative health prompt for a 40-49yo Diabetes Risk Assessment.
Added O2 saturation and PEFR to the Observations window.
Added O2 Saturation to the New/Edit Observations window.
Allergy warnings where there are multiple allergies to a single product have been made more obvious.
The list of immunisation providers is now the same for both the Billing provider and Given by lists and both respect the Include inactive checkbox.
Exporting documents from Correspondence In now gives them meaningful filenames.
The Confidential check box is no longer available when adding or importing Correspondence in when the patient has no usual doctor set.
Added an option to Preferences to control whether the initial focus is in the date field or the diagnosis search box when the PMH window is opened.
Added "Appointment history" to the Open menu in the patient's record.
Added "On screen comment" to the checkboxes available in the Patient Health Summary.

Prescribing

The Current Rx list now displays 'OTC' as the prescription type if a script is not needed.
Added a user preference to routinely check the 'Send to patient' box on Authority prescriptions.
The Repeats field in the Custom preparations window now allows 2 digits to be entered.
The Reason for prescription page now allows free text entry of items not in the coded list.
Added an "Open visit" item to the context menu on the Past prescriptions page. This jumps to the visit recorded by the prescriber on the prescription on the date that the prescription was dated (if there is one).
Added a context menu containing "Reprint" and "Open visit" to the Past prescription view.

Investigations

Added a "Previous results" page to the pathology and imaging requests windows.
Added a "Set storage locations" button to Setup/Configuration/Results import. This allows control over whether incoming reports are stored in Correspondence in or Investigations.
The Inbox now uses partial string comparison when determining whether a result should go to Correspondence in or not.
If the Addressee doctor from an incoming report can't be matched to a user in the practice, the Copy doctor fields will be checked for a match.

EPC

Added eGFR and Albumin Creatinine ratio fields to the Diabetes Cycle of Care window.
Added more options to the Health assessments Hearing aids, Glasses and Dentures fields.
Recording an MMSE within the Health Assessment now saves the result into Observations.
Observation values recorded during a Diabetes Cycle of Care are now inserted into Today's notes.
Implemented a sort on the Care plan window's Task list when its column headers are clicked.
Printed care plans will use the sorted list and saving the care plan will save with this order.
Subsequent editing will not resave the order if its changed though.
Deleting a Diabetes Cycle of Care now displays a prompt asking whether to delete any parameters recorded on that date.

Word processor

Added "Delivery" to the fields inserted into the word processor when Obstetric history is inserted.
Expanded the information inserted when details are included with the Obstetric history in the Word Processor.
Added "Other date" and "Other date (formatted)" to the data items that can be inserted in the word processor.
Significantly improved management of letterheads.
Added a "Practice letterhead" data item to the word processor for insertion into templates.
Moved letterhead management from the word processor's File menu to the Template menu.
Pressing the Select button on the Select Addressee window now inserts the first addressee in the list if no other has been selected.
Ethnicity has been added as a data element that can be selected in the Word Processor.

Appointment book

Added a checkbox to the Move appointment window to give the option of displaying the moved appointment or staying at the current screen.
Added a user preference to pop up the appointment notes when opening a patient’s record from either the Appointment book or Waiting room.
"Other" appointment types no longer display the word "Other" in the appointment book if there is a description entered.
The Find appointment window now works with the Medicare card reader.
The return to today button on the Appointment book now scrolls to the current time if it is not currently visible.
Improved options for printing Day sheets from the Appointment book.
A new Landscape option for the Day sheet includes phone contact numbers.
It is now possible to print appointment lists for past dates.
There is now a warning if the text in the Daily messages window is too long for the database field (approx 400 characters, depending on formatting).

Billing

The "Select patient" window for creating an account now pauses after the first letter is typed to allow a second letter to be typed before performing the search, speeding up searches on large databases.
The "Use last account details" button on the account window now also populates all the DVA extra information.

Added Cash, EFT, Credit and Cheque amount columns to the Banking batch window.
Added a context menu to the Banking batch window.
Added a "Bank date" field to the New Banking batch window.
Added Provider name, Provider number and Claim ID to the CSV export from the Debtor list window.
The "Use previous account details" button on the Accounts window now allows the previous invoice to be selected from the list of all previous invoices for that patient.
Added an option in Setup/Configuration/Billing to set the distance from the left margin where the addressee name will print on invoices and receipts.
Added an "Include cancelled invoices" checkbox on the Direct Bill History window.
Added "Select all" and "Deselect all" buttons to the Bulk payment screen.
Added an option to Setup/Configuration/Billing to prompt when creating an account if a service has already been billed on the same day.
Added an "Open billing history" checkbox to the Accounts window allowing the patient's billing history to be opened after saving the current invoice.
Added a "Show associated payments" context menu to the Patient Billing History window to quickly show the payments associated with each service.
Added the previous balance and Outstanding amounts to printed invoices and receipts.
Added a "Service details" field to each item on an account.
When the list of DVA items is selected when adding an item to an account, entering the item's code in the "DVA code" box will jump directly to the item.
Adding a patient directly to the waiting room now gives a prompt if the patient already has an appointment on that day.
Making an appointment for a nursing home visit now prompts if there is already an appointment booked within the 5 days either side of the appointment being booked.
Adding items to a Medicare bulk billed account now uses 75% of the schedule fee for services provided in hospital.
Manual Claim DVA direct bill vouchers now have the "Condition treated" included if the patient is a white card holder.
Changing the Service date on the account window now updates the fees of any direct billed services already in the list on the Account window.
The patient's date of birth is now printed on Invoices and Receipts.

Online claiming

Removed the limitation on downloading Payment and Processing reports over 6 months old.
The Online Claiming batch list now has separate menu and right-click items for re-downloading the Payment and Processing reports.
Added a Medicare/DVA filter to the Processing reports and Payment reports screens.
Added a Medicare/DVA filter to the Online claiming reports screens.
Added a View/Billing history menu item to the Online claiming screen. This is also available from the right click menu in the list of services on that window.
Adjusting services in the Reconcile Online Claim window no longer returns to the first item in the list every time.
Added a Print button to the Online claiming Downloaded reports window.
Added an "Accept all paid amounts" button to the Online claim reconciliation window.
Added an option in Setup/Configuration/Online claiming to print the duplicate copy of the Online claim voucher or not.

Added a "Resend voucher" menu item and context menu item to the Patient Billing History window. This allows adjustment and resending of vouchers, e.g. if the incentive item was not originally claimed because the patient's pension details had not been entered.
Added an option to resend batches manually if they contain services too old to send by MAOL.
Downloading Online claiming payment reports automatically marks claims as reconciled if Medicare has paid more than what was claimed.
Resending Online Claim batches now keeps the same order of services as the original batch.
Services claimed via Online claiming that are paid more than what was claimed now have an adjustment recorded automatically so that the patient's billing history does not appear to be in credit.
Added an option when reconciling an Online claim to resend a rejected service with a changed MBS Item number.

Reports

A number of new reports have been added:

1. Single user reports – A series of reports has been added that only include the data for the currently logged in doctor. These cover the areas of Daily takings, Fees owing, Fees taken, GST billed, GST taken, Item numbers and Work done. Detail and Summary reports are included.
2. Reports by "Date recorded" – These reports are available for Work done and Fees taken and include items based on the date that the data was entered into the system rather than when it was performed or paid.

Note that new reports are not automatically visible and have to be enabled for each user via the "Set reports" button on the user's details screen.

BPS Utilities

Added a utility to recover deleted Contacts.
Added a utility to recover deleted Account holders.
Added a "Set server memory" utility.

MD3 Conversion

Added Pracsoft Appointment Book as an option when converting.

Fixes

General

Fixed a problem in a number of windows where the cursor jumps to the start of a data entry field after the message window has popped up.
Fixed an error when opening a patient from a message.
System info is now reading the Windows version from the registry and recognises newer versions of Windows.
Fixed an error in the Contacts list when an apostrophe is contained in the search string.
The alternate contact number for Next of kin now saves correctly.
TMP and REP files are now deleted from the TEMP folder when BP closes.

Clinical

Changed the BMI calculator to use 25.0 as the upper limit of the healthy weight range (previously 26.0).
Fixed an error closing patients after adding an immunisation when HealtheLink is turned on.
Editing an Antenatal visit no longer duplicates the Antenatal text in Today's notes.
Review dates are now saved properly from Today's notes.
Fixed a problem when prompted to end a pregnancy where the LMP date was being incorrectly set to Today's date.
Fixed a problem with the dehydration text disappearing from Today's notes if the Examination window is opened and re-saved.
Fixed an error after clicking the "View all" button on the Past visits page when there are no visits recorded.
The View all and Search buttons are now disabled on the Past visits page when the logged in user does not have permission to view notes.
Height entered in the Respiratory function screen is now saved in Observations.
Visual Acuities are now saved between visits, e.g. when entered by a nurse as part of a Health Assessment.
Printing the list from the Clinical/Immunisations window now works correctly when "Separate pages" is checked.
Fixed a problem where the "Reason for visit" heading was not always being put at the top of Today's notes when this option had been set.
Fixed an error when clicking on the Results area of the previous Mini Mental State Exams when there are no previous results saved.
Printing TIF files from Correspondence in now respects the setting for using an external TIF viewer.

Prescribing

Fixed a bug in the Compliance checking window that incrementally increased the quantity given when the product had a multiplier in the quantity field.
Fixed a problem with the display of the number of repeats of custom preparations in the Rx Wizard.
The Authority page in the prescribing wizard now refreshes the indications if the Back button is used to go back and change the product to one with different indications.
Changing the date of a script no longer wipes out the Streamlined Authority number on items tagged for printing.
Deleting past prescriptions now refreshes the display properly when the "Include deleted" box is checked.
Fixed a problem with newly added scripts not displaying correctly in Past Prescriptions.
Fixed a spurious disease interaction warning when prescribing a custom item that has a custom ingredient.
Fixed an error when selecting long forms in the Custom preparations window.

Investigations

Imported reports are no longer allocated to users who have been marked as Inactive.
Formatted reports from LABTRAK HL7 messages are now displayed correctly.
Fixed a bug picking up the correct addressee when not the same as the referring doctor in some HL7 results.
Fixed a problem with HL7 acknowledgements not being correctly generated when the Sending facility field in the original message contained a coded value.

Importing subsequent results from a request no longer makes it appear in the list of outstanding requests again if it has already been marked as returned.
Fixed an error when importing corrupted HL7 files.
Allocating a result to a doctor in the Incoming reports window when the "Show unallocated only" box is checked no longer causes the cursor to behave abnormally.
Fixed a problem with some HTML reports not displaying correctly in the patient's record.
Fixed a problem with default pathology billing sometimes not saving correctly.
Fixed a bug in the Inbox that locked up the program when the Next, Previous or Skip buttons were double-clicked.
The addressee field in QML and QHPSS HL7 reports is now always taken from PV1-9.
The addressee field in Dorevitch HL7 reports is now always taken from PV1-9.
Fixed a problem with atomised result values not being picked up correctly if they have multiple sub-components in the ObservationValue field.

EPC

Printing a Care Plan now prompts for the printer if this setting has been turned on in Printer setup.
Reviewing an old care plan now updates the title of the Care plan window correctly.
It is no longer possible to close the patient window when the Diabetes Cycle of Care window is still open.
It is no longer possible to complete a diabetes cycle of care within 12 months of completing the previous one.
Fixed a bug on the Diabetes Cycle of care window where the Ulcer and Neuropathy columns were mixed up.
Fixed some problems with the preventive health reminders not recognising that the Diabetes cycle of Care had been updated.
Health Assessments now save correctly into Today's notes when edited on the same day.
Changing the provider who performed a Health Assessment now saves correctly when editing an existing Health Assessment.
Opening the MMSE from within the Health assessment now has the correct patient's results displayed.
Diabetes Cycle of Care no longer displays "Yes" in the foot examination when neither Yes or No was recorded.
The Health assessment window no longer closes after getting a prompt about not having obtained Consent or selecting where it was done after pressing the Print button.

Word processor

Fixed some problems with fonts and font sizes when inserting autofill text into the word processor.
"Dropdown" type custom fields in the word processor now show all the items and the default item when edited.
Fixed a problem importing templates where the filename had a space at the end of it.
The word processor now exports to the correct folder for the addressee's messaging provider.
If there is no account ID or no e-mail address or provider number, then no HL7 will be exported from the word processor.

Appointment book

After moving an appointment, returning the calendar to today's date now refreshes the

appointment book.
Fixed a problem where the preferred name would display in the appointment book even when it was the same as the first name.
Fixed an error when trying to add an appointment to the top row of the appointment book on a date earlier than the current date.
Double clicking an appointment in the appointment book in week view now displays the correct date on the appointment if it is not the date highlighted in the Calendar control.
Fixed some errors when using the keyboard shortcuts to navigate the Appointment book.
The appointment length for custom appointment types is now being used properly.

Billing

The Service notes field on the Account window is now restricted to 50 characters when Medicare Direct Bill is selected.
5000 series MBS after hours items now recognise whether the service was a home visit or nursing home visit for DVA online claiming.
Non patient accounts now put the correct ABN number on the account.
Printing statements from the debtor list now picks up the location details of the currently logged in user, not the first location in the database.
Fixed a problem with payments displaying an incorrect amount paid in the Patient Billing History after changing the payment from Cash to EFT etc.
Checking the "Include inactive" box when looking up a patient's Billing history now refreshes the list immediately.
It is no longer possible to use the "Find invoice" function to Pay or Adjust accounts that have been cancelled.
Changing fees of operation items on held or stored accounts now works correctly.
Fixed an error in Patient Billing History on some patients when 'Include Cancelled Invoices' is checked.
Fixed a problem where the first item on every page of a multi-page statement printed from the debtor list had the same description.
The payment window now calculates the gap payment correctly when there are multiple operations on the invoice being paid.
Fixed a problem where adding items to a non-patient account was overwriting services on other invoices.
Fixed a problem with Practice ABNs not being printed on invoices when the practice was selected as the service provider.
It is no longer possible to save a payment that is greater than the value of the services being paid.
The debtor list will no longer include debtors who are in credit.
Fixed an error when adding a custom item to an account after checking the "Default list" checkbox on and off.
Printing statements from the Debtor list now uses the Invoice date, not the service date, to determine if the account is overdue.
The Payee provider number no longer incorrectly prints on manual direct bill batches if it is the same as the servicing provider's provider number.
The fee schedule no longer reverts to the default when you "Do another" invoice.
Cancelling a "Do another" invoice was leaving appointments still "At billing", even though they had been billed. This has been fixed.

Online claiming

Fixed a number of problems downloading and reconciling payment and processing reports.
Fixed some issues with downloading DVA processing reports where the amount paid is greater than the amount claimed.
Fixed a problem with Medicare Online Payment Reports not being saved after doing a "Check for payments"
Fixed a problem downloading Medicare Online payment reports when a single payment contained claims for multiple providers.
Fixed problem with MAOL Payment reports not saving the details of all the claims included in the payment.
Fixed a bug that caused 10990/10991 items to be deleted from a voucher when it was edited and resubmitted.

Remote database

Adding/Editing the Next of kin on a downloaded patient now correctly uploads the changes.
Details of pathology and imaging requests for downloaded patients are now uploaded.
The list of patients to download no longer includes deleted, inactive or deceased patients when a group is selected.
Results of MMSE and K10 assessments done on downloaded patients are now uploaded.
Custom preparations are now showing up correctly in the Current Rx list of downloaded patients.
Fixed an error when uploading a patient where an existing Care plan had been edited to include new goals and tasks.

MORE INFORMATION

For more information consult the Best Practice Help Library or contact us via our

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